# BRITISH





**INSTALLATION AND USER INSTRUCTIONS** NEW FOREST 48" & 63" ELECTRIC FIRE

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#### **ATTENTION**

# // 1.0 IMPORTANT NOTES

When using this electrical appliance, basic precautions should be followed to reduce the risk of fire, electric shock and injury to person, including the following

1) Read all instructions before using flammable liquids are used or stored. this heater.

To avoid burns, do not let bare skin recommended by the manufacturer touch hot surface. If provided, use may cause fire, electric shock, or handles when moving this heater. injury to persons. 3ft (0.9m) away from the front heater heater are getting excessively hot. 3) Extreme caution is necessary when If the alarm sounds (or illuminates), any heater is used by or near children immediately turn the heater off and or invalids and whenever the heater is inspect for any objects on or adjacent left operating and unattended.

it malfunctions. Disconnect power at service panel and have heater inspected by a reputable electrician before reusing.

5) Do not use outdoors.

6) To disconnect heater, turn controls 12) SAVE THESE INSTRUCTIONS to off, and turn off power to heater circuit at main disconnect panel (or operate internal disconnect switch if supply only and the voltage marked provided).

7) Do not insert or allow foreign correspond to the supply voltage. objects to enter any ventilation or electric shock or fire, or damage the this manual. heater.

8) To prevent a possible fire, do not children aged from 8 years and above block air intakes or exhaust in any and persons with reduced physical, manner. Do not use on soft surfaces, sensory or mental capabilities or like a bed, where openings may lack of experience and knowledge if become blocked.

9) A heater has hot and arcing or instruction concerning use of the sparking parts inside. Do not use it appliance in a safe way and understand in areas where gasoline, paint, or the hazards involved. Children shall not

10) Use this heater only as described 2) This heater is hot when in use. in this manual. Any other use not

Keep combustible materials, such as **11** Heater includes an audible or furniture, paper, and clothes at least visual alarm to warn that parts of the to the heater that may have blocked 4) Do not operate any heater after the airflow or otherwise caused high temperatures to have occurred.

#### DO NOT OPERATE THE HEATER WITH THE ALARM SOUNDING OR ILLUMINATING.

This heater must be used on an AC on the heater's rating label must

DO NOT switch the appliance on until exhaust opening as this may cause an it is properly installed as described in

This appliance can be used by they have been given supervision or

play with the appliance. Cleaning below a socket-outlet. and user maintenance shall not be made by children without supervision.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/ its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance

**CAUTION:** Some parts of this appliance can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

Check that all parts included are intact and not damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Never use the appliance if the cord or any part of the appliance shows signs of damage. The heater

DO NOT use this heater in the immediate surroundings of a bath. a shower or a swimming pool.

WARNING: In order to avoid overheating, do not cover the fan of the heater.

DO NOT use this heater with off the appliance provided that a programmer, timer, separate it has been placed or installed in remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly

> CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

> WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Keep furniture, pillows, must not be located immediately curtains and other fabric occasional use

materials away from appliance.

DO NOT leave the appliance unattended during use.

DO NOT run the mains cable under carpets, rugs etc.

DO NOT cover or obstruct the heater in any way. Overheating will result if it is accidentally covered

Never immerse the appliance in water or any other liquids.

DO NOT use the appliance outdoors.

Before cleaning the appliance, ensure it is unplugged from the power and that it is completely cool.

DO NOT clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user or damage to the appliance.

DO NOT insert or allow foreign objects to enter the inlet or outlet vents as this may result in electric shock, fire or damage to the appliance.

DO NOT install the fire using an extension cord. Unplug from the mains supply if the appliance is not to be used for long periods

an open flue.

for well-insulated spaces or

**CAUTION:** The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If DO NOT use this appliance in this equipment does cause harmful interference to radio This appliance is only suitable or television reception, which can be determined by turning the equipment off and on,

# // 1.0 IMPORTANT NOTES

Continued

user is encouraged to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of eight inches between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

# // 2.0 APPLIANCE PLUG

This heater is for use on 120 volts. The cord is a 3-pin plug as shown below. The cord is six feet long.

1.1

#### WARNING:

# **// 3.0 APPLIANCE DATA FOR THE NEW FOREST**

New Forest 48" Electric Fireplace		New Forest 63" Electric Fireplace	
Weight	65 kg; 138 lbs	Weight	85 kg; 187 lbs
Dimensions	IMPERIAL: 22¼ x 47¼ x 12 ½ in METRIC: 565 x 1200 x 311mm	Dimensions	IMPERIAL: 22¼ x 63 x 12 ½ in METRIC: 565 x 1600 x 311mm
Supply Voltage & Rating Power	120V AC, 60Hz	Supply Voltage & Rating Power	120V AC, 60Hz
Heating Elements	13 Amp	Heating Elements	13 Amp
Lighting	LED	Lighting	LED
Approvals	CSA Canada & USA	Approvals	CSA Canada & USA

ltem	Symbol	Value	Unit
Heat Output			
Nominal heat output	Pnom	1.5	KW
Minimum heat output (indicative)	Pmin	0.75	KW
Maximum continuous heat output	Pmax, c	1.5	KW

Item	Unit
Types of heat input, for electric storage local space heaters only	
Manual heat charge control with integrated thermostat	N/A
Manual heat charge control with room and/or outdoor temperature feedback	N/A
Electronic heat charge control with room and/or outdoor temperature feedback	N/A
Fan assisted heat output	N/A

#### Auxiliary electricity consumption

elmax	0.0	KW
elmin	0.0	KW
elSB	0.0	KW
	elmin	elmin 0.0

Type of	heat	output/room	temperature	control	

Single stage heat output and no room temperature control	No
Two or more manual stages no temperature control	No
With mechanical thermostat room temperature control	Yes
With electronic room temperature control	No
Electronic room temperature control plus day timer	Yes
Electronic room temperature control plus week timer	Yes

ltem	Unit
Other control options	
Room temperature control with presence detection	No
Room temperature control with open window detection	Yes
With distance control option	No
With adaptive start control	No
With working time limitation	No
With black bulb sensor	No

This fire is fitted with LED's (Light Emitting Diode) in place of conventional bulbs. LED's generate the same light levels as conventional bulbs, but use a fraction of the energy consumed.

# // 4.0 COMPONENT CHECKLIST

Quantity	Description
1	Heater unit
1	Wall bracket
1	Remote control handset
1	Box of logs (extra small logs for 63")
1	Bag of slate
1	Bag of bark
1	Bag husk
1	Bag of large crystals
1	Bag of small crystals
2	AAA batteries
2	Blanking plates
4	Small end trims
2	Large end trims
12	Firebox screws
8	Wall plugs
8	Fixing screws
1	Hard wiring fixing kit (cables x 3 cable twists x3 corner bracket, cable clamp, 2x firebox screws)

# // 5.0 SITE REQUIREMENTS

It should be noted that the appliance creates warm convected air currents. These currents move heat from the room surroundings to, and up the wall surfaces adjacent to the heater.

If the appliance is to be secure on a dry wall or a timber framed construction then the integrity and ability of the wall to secure the appliance must be confirmed. It is important in these circumstances that any vapour barrier and/or structural members of the house frame are not damaged.

If you are unsure of the ability of the wall to secure the appliance and/or which type of wall fixing to use, you should take professional advice and obtain the correct fixings. Alternatively, find a more suitable wall location.

DO NOT run the supply cable under carpets.

- DO NOT site in a position where curtains or drapes could cover the appliance, or other soft materials could cover e.g. below a coat rack.
- DO NOT site behind an opening door where mechanical impact/damage could occur.
- DO NOT site where the supply cable would become a trip hazard.
- DO NOT sit, stand or forcefully pull on the appliance.
- DO NOT obstruct, cover or force items into the openings.
- DO NOT use the heater to dry clothes.
- DO NOT site/use in an outdoor location(s).

It is important that the following clearances are maintained from the appliance to combustible materials. These clearances are dependent on the securing location as defined on the following pages.

# // 6.0 CLEARANCES TO COMBUSTIBLES

The minimum distance to the front of the appliance is three feet.

There are no clearances for above or to the side of the appliance, apart from being clear of curtains and drapes for a flush wall installation.

If the stud wall immediately above the heater of the appliance protrudes in front of the appliance rather then finishing flush then the over hanging section of the installation must be made from a non-combustible material, such as calcium silicate.

\*See page 10 for more details

# // CAUTION:

This appliance is heavy. Always seek assistance whilst unp and/or during installation. Please read all the instructions continuing to unpack or install appliance.

# *11* 7.0 UNPACKING THE APPLIANCE

# BEFORE STARTING THE INSTALLATION OF THIS FIREPLACE, PLEASE READ THE FOLLOWING:

- 1) The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.
- 2) When lifting the electric appliance, always keep your back straight. Bend your legs and not your back. Avoid twisting at the waist. It is better to reposition your feet.
- 3) Avoid upper body / top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways while handling the appliance.
- 4) Always grip the appliance with the palm of the hand do not use the tips of fingers for support.
- 5) Always keep the appliance as close to the body as possible. This will minimize the cantilever action.
- 6) Use gloves to provide additional grip.
- 7) Unpack the package and lift the appliance gently out of the box. Put it on a flat surface with the front panel facing forward.

# // IMPORTANT:

Please read completely through the instructions and verify that all listed parts are present before assembly.

# // 8.0 INSTALLATION

British Fires assumes absolutely no responsibility for injuries and damages that may occur due to improper installation or handling.

Remove any protective film coatings from the finished/decorative surfaces of the appliance, if any. After having selected the final position of the appliance taking into account the integrity of the wall the electric appliance may be secured to the wall.

To ensure customer safety, be sure to design the installation so that the strength of both the wall and any wall fixings used are sufficient. Do not block the ventilation holes of the appliance. The wall onto which the appliance/stud wall is installed must be flat. Install only on a vertical surface. Avoid sloped surfaces. Installation onto anything other than a vertical wall may result in fire, damage or injury.

If the appliance/stud wall is to be mounted on a dry wall or a timber framed construction wall then efforts should be made to fix into two or more wooden studs, or supporting wooden members of the wall using the fixing screws provided. If this is not achievable then the wall should be strengthened using appropriate building materials.

Ensure that the correct wall plugs are used for the type of wall that the stud work is being connected to.

Ensure the plug or fuse spur is fully accessible.

#### // WARNING:

Before enclosing the appliance, test the power in situation in order to ensure the power to the appliance working properly

#### A WARNING

The wall where the appliance is to be installed must be capable of long-term support of the total load of the appliance. Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



Check regularly for security of wall fixings as appropriate. Also check security of supply cable and connections. If the supply cable becomes damaged, it must be replaced by a service agent or competent person, such as a qualified electrician.

# // 8.1 INSTALLATION – STUDWALL

Stud wall installation

The stud wall **MUST** include a header at the dimensions, highlighted on the following pages. This is to ensure that the weight of the finished wall is not resting on top of the appliance.

The power inlet cable can be installed through your choice of two locations on the top, right hand corner of the appliance. Each can be accessed through one removable plate.

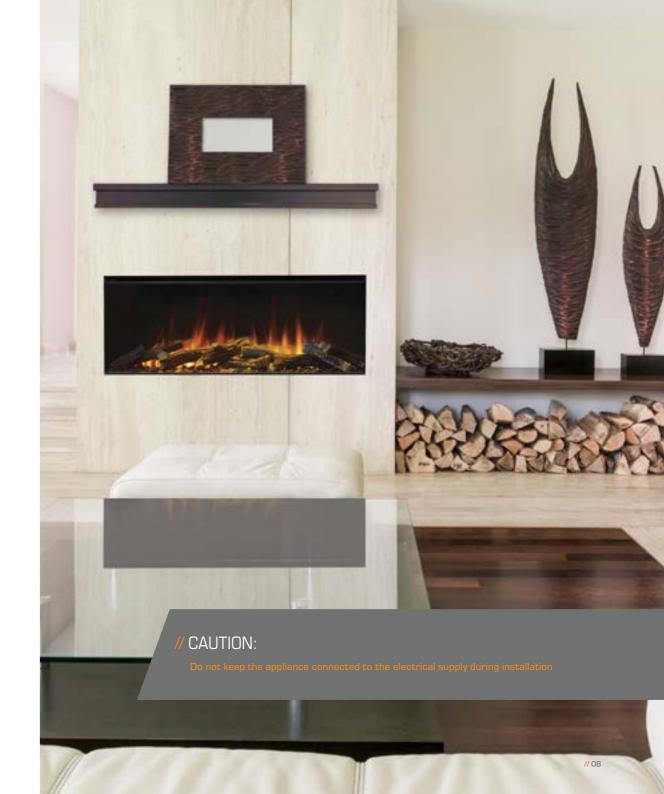
This appliance should be positioned on a firm level surface and in a clean 'dust free' environment. If fitted into an open chimney, the chimney must be blocked off to reduce the risk of draught and damp through the fire, which may cause the safety cut out system in the fan heater to operate.

The base of the opening/stud work must be able to take the full weight of the appliance.

# Any protruding headers MUST be made of a non-combustible material. See page 10.

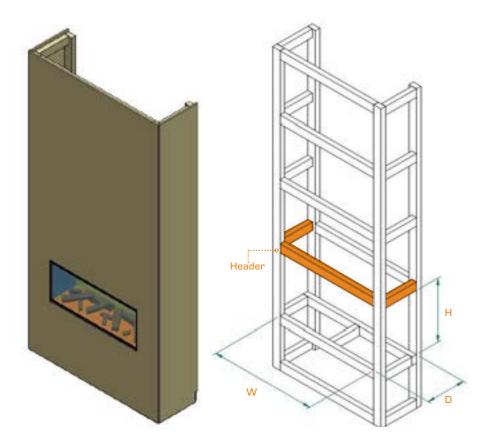
To install into a stud wall the mounting bracket must be removed from the rear of the appliance as shown in section 8.2.

Once the frame work has been constructed and secured to the wall and the appliance is in its end position, ensure that there is power to the appliance before any cladding/plasterboard is installed.



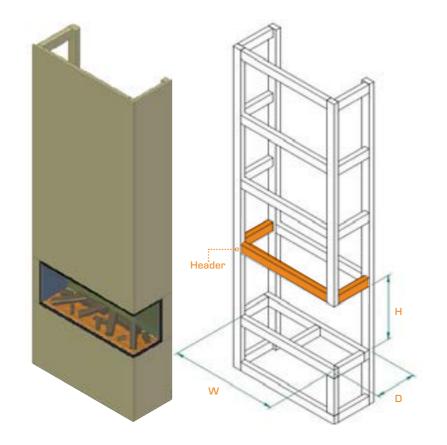


Stud wall installation Continued



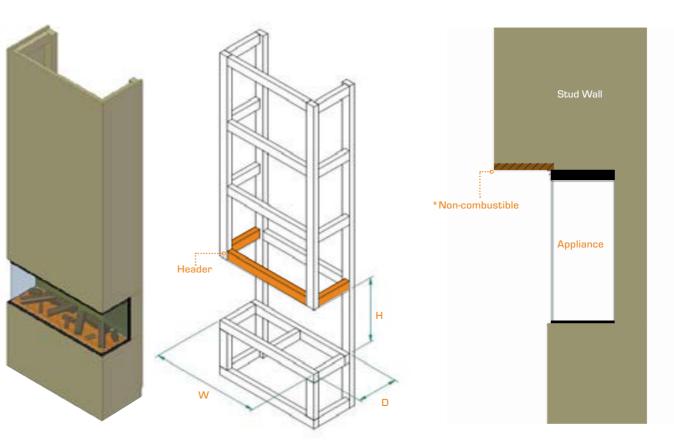
# // One-sided (fully-recessed) installation

New Forest 4	8" (1200mm) Op	en Dimensions
Height	Width	Depth
221⁄4 in.	461⁄4 in.	113⁄4 in.
565 mm	1175 mm	300 mm
New Forest G	3" (1600mm) Op	en Dimensions
New Forest G Height	3" <b>(1600mm) O</b> p Width	en Dimensions Depth
		-



# // Two-sided installation

New Forest 4	8" (1200mm) Op	en Dimensions
Height	Width	Depth
22¼ in.	46¼ in.	113⁄4 in.
565 mm	1175 mm	300 mm
New Forest 63	3" (1600mm) Op	en Dimensions
New Forest 63 Height	3" (1600mm) Op Width	en Dimensions Depth



# // Three-sided installation

New Forest 48"	(1200mm) Oper	Dimensions
Height	Width	Depth
221⁄4 in.	46¼ in.	11¾ in.
565 mm	1175 mm	300 mm
New Forest 63"	(1600mm) Open	Dimensions
New Forest 63" Height	(1600mm) Open Width	Dimensions Depth

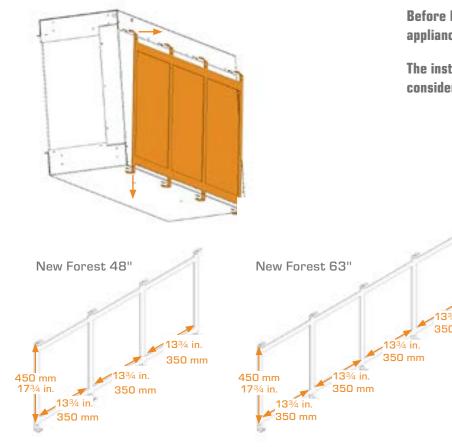
\* If the stud wall immediately above the heater protrudes beyond the front of the appliance then the overhanging section of the installation must be made from a non-combustible material, such as calcium silicate/fireboard.

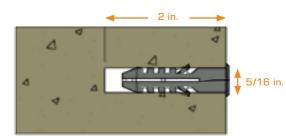


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# // 8.2 INSTALLATION – FLOATING

Floating installation





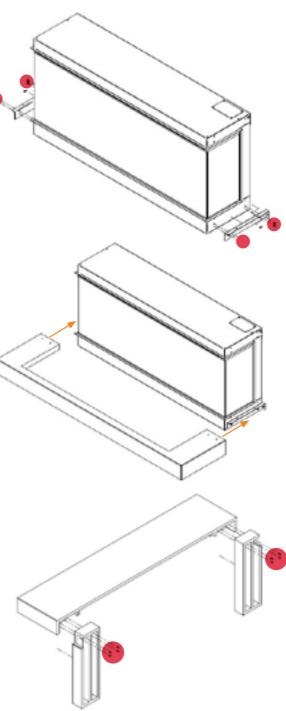
Before Installing the appliance onto the wall with the surround, secure the side trims each side of the appliance as described in section 9.0 Preparing the Appliance.

The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.

- 1) Remove the mounting bracket from rear of the appliance by moving the bracket down *and* out from the appliance.
- 2) Find the optimal place to mount your appliance. Consider the proper position relative to your room, placement of furniture and windows.
- 3) Hold the mounting bracket up to the wall to verify the correct location and ensure that the mounting bracket is level. Use a pencil to mark the eight mounting holes on the wall at the desired mounting location, using the mounting bracket as a template.
- 4) Drill a 5/16 in. diameter holes to at least 2 in. deep on the marked points.

NOTE: If installing the mounting bracket to a wall stud, there is no need to drill the holes in the wood and no need for the plastic wall anchors. It is recommended to install the mounting bracket to at least one wooden stud.

- 5) Tap the 8x wall anchors into the pre-drilled holes with a hammer until they are flush with the wall.
- 6) Secure the mounting bracket to the wall by using all 8 wall-fixing screws.
- 7) Carefully, install the appliance back onto the wall bracket.

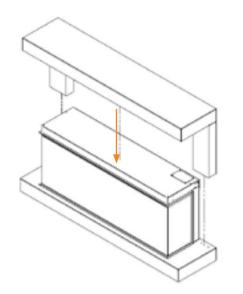


- 8) With the appliance on the wall install the floating shelf brackets to both sides of the appliance lining up all 8x holes on the floating bracket with the 8x holes on the side of the firebox. Then mark with a pencil through the hole in the end of the bracket against the wall.
- 9) Remove the appliance off of the wall.
- **10)** Drill a 5/16 in. hole at least 2 in. deep on either side of the appliance.
- **11)** Tap the two wall anchors into the pre-drilled holes with a hammer until they are flush with the wall.
- 12] Install the appliance back onto the wall and screw the floating shelf brackets on to the sides of the appliance with the 8x loose firebox screws provided.
- **13)** Then screw the wall screws through the rear of the floating shelf brackets and into the wall plugs.
- Carefully slide the bottom of the surround onto the floating shelf brackets.
- **15)** Screw the two legs of the surround from the rear onto the back of the top section of the surround as shown, left

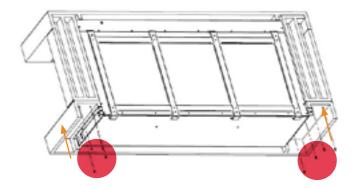




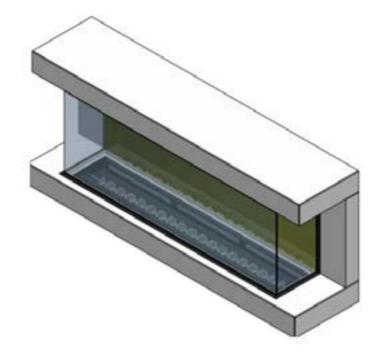
Floating installation continued



**16**) Carefully lower the top section of the surround onto the top of the firebox.



17] Underneath the appliance, with the surround screws, screw up through the bottom surround and into the legs of the surround top section and up through the floating shelf brackets on the appliance the top section.

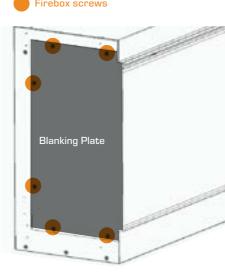


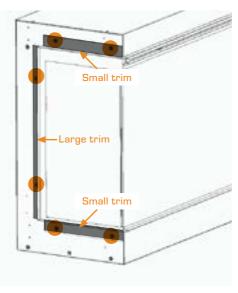
For a two-sided (cornered) Firebox screws installation, add one of the blanking plates and secure with the six firebox screws into position. Next add the two small trims and the large trim to the side of the appliance. Then line the holes of the trims with the corresponding holes of the firebox and screw into position with the six countersunk screws, previously removed.

# **// 9.0 PREPARING THE APPLIANCE**

For a two or three-sided installation

For a three-sided installation, secure the small and large trims on both ends of the appliance in line with the corresponding holes of the firebox. Secure into position with the 12 supplied firebox screws, six on each side.





We strongly recommend that two people are used to remove the glass, both using protective gloves.

To remove the front glass from the appliance, use a cross headed screwdriver to remove the screws from either end of the top bracket of the appliance, holding the glass in place.

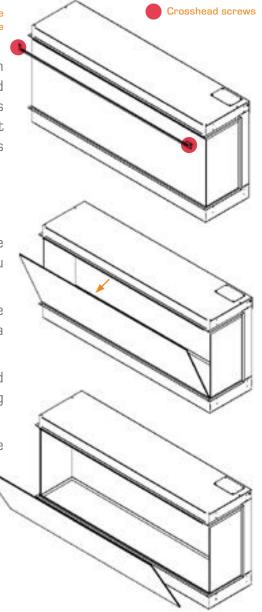
Ensure the glass is supported at all times.

Next, gently pull the top of the glass towards you, ensuring you have full support of the glass.

Lift the glass up and out from the appliance and place the glass on a soft. flat surface on the floor.

Insert your prefered fuel bed options as shown in the following pages in section 10.0 - 10.2.

To re-install the glass, see the instructions in reverse order.



# // 10.0 FOREST VIEW FUEL BED LAYOUT

Forest View



Taking a small account of the small crystals, scatter randomly over the Use the slate pieces and place these randomly on the bed as shown in frosted base as shown above.

PRO TIP - Use the small crystals to pick up extra light from the fuel bed to give you the best effect.



image 4, above.



Use the contents from the Forest terrain bag and place this in the formation shown above (image 2) towards the front and sides of the frosted base. There should be a single layer to cover this area of the frosted bed and the crystals still visible.



Using the contents from the Husk bag, cover the area on the frosted glass. Contact with glass may cause damage. bed that is still exposed, making sure the crystals are still visible.



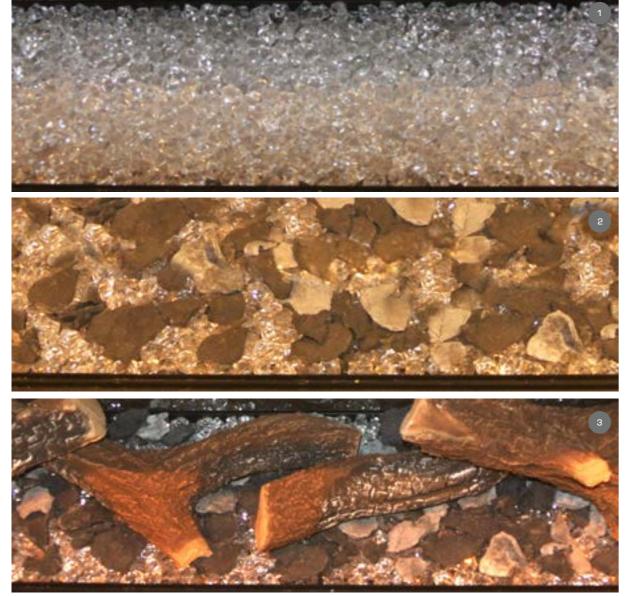
Place the logs on top of the base layer created by the crystals, Forest terrain, Husk and slate pieces. Position them as shown above. The logs can be placed in any order, for this look the larger logs are in the center with the remaining logs around them.

IMPORTANT - Place the logs carefully on the fuel bed so you do not make contact with the rear and side



# // 10.1 SLATE VIEW FUEL BED LAYOUT

Slate View



Evenly scatter the small crystals over the frosted base as shown in image 1, left. The crystals should be spread out across the whole base and form a layer covering the whole area.

Take the two types of the slate effect pieces and spread these evenly throughout, on top of the bed of crystals.

Place the logs on top of the base layer created by the crystals and slate pieces. Position them as shown in image 3. The logs can be placed in any order, we have used the larger ones as centre pieces and placed the remaining logs around them.

IMPORTANT - Place the logs carefully on the fuel bed ensuring you do not make contact with the rear or side glass. Coming into contact with glass may cause damage.



# // 10.2 DIAMOND LIGHT VIEW FUEL BED LAYOUT

Diamond light View



Evenly scatter the small crystals over the frosted base as shown in image 1, left. The crystals should be spread out across the whole base and form a layer covering the whole area.



Take the larger crystals and place these in position as shown in image 2, left. For the best results, remove a small amount of the small crystals and place the larger crystal directly on the frosted base.

# // 11.0 PAIRING THE REMOTE CONTROL

Within 1 minute of turning the power on by the main ON/OFF switch (located on the front, top right hand side of the appliance), press and hold and the 🚺 and buttons on the remote control for 3 seconds, to remotely pair to the appliance, the LCD only displays bL (displayed at the display temperature position) and flashes 5S, then returns to the current display state.

The remote is then paired to the appliance.



# // 12.0 OPERATING THE APPLIANCE

The ON/OFF switch is located on the front, top right hand side of the appliance. Press the O/I button once to turn the fire on.

# REMOTE CONTROL

The button distribution of the remote controller is as shown right, and the current state information of the electric fireplace, such as the flame effect, fuel bed, setting, temperature and time set, is displayed on the LCD screen on the remote control.

#### 1) Standby

Turns the appliance ON/OFF Heater button switches to the

#### 2) Flame Control

Changes the flame effect brightness F1, F2, F3, F4, F1 (cycle adjustment) **31 Heater** 

standby, the default settings are: temperature adjustment option heater set to  $82^{\circ}F/27^{\circ}C$ , the when the weekly timing function main flame effect is F1, the Fuel is adjusted. Then use the (+) and bed is L1 (no temperature display). (-) buttons to select the desired temperature. The temperature cannot be adjusted while the daily timer control is in use. Only the heating function can be switched.

#### Temperature Setting range:

Centigrade: 17°C, 18°C, 19°C, 20°C, 21°C, 22°C, 23°C, 24°C, 25°C, 26°C, 27°C, ON, 17°C (Cycle) Fahrenheit: 62°F, 63°F, 64°F, 65°F, 66°F, 67°F, 68°F, 69°F, 70°F, 71°F, 72°F, 73°F, 74°F, 75°F, 76°F, 77°F, 78°F, 79°F, 80°F, 81°F, 82°F, ON, 62°F (Cycle)

\*Press and hold the heater button for 3 seconds can transfer from °C to °F.





#### 4) Fuel Bed

Changes the colour of the fuel bed. Press this button to lower the L1, L2, L3, L4, L1 (cycle adjustment) temperature by -1°, incrementally,

#### 5) Sleep Timer

Adjusts the timer: 1H, 2H, 3H, 4H, 9) Raise Temperature 1°C or F° 5H, 6H, 7H, 8H, 9H, OF, 1H (cycle) Press this button to raise the

#### 6) Down Light

Turns the down lighting ON/OFF, (the down light symbol will be lit 10) Date Set when it is turned on).

#### 7) Time and Week Settings

Press to enter the time and week timer settings.

#### 8) Lower temperature 1°C or F°

while the heating is turned on.

temperature by +1°, incrementally, while the heating is turned on.

To choose from Monday to Sunday or week timer mode option. Option mode:1-2-3-4-5-6-7-A-oF.

# // 12.0 OPERATING THE APPLIANCE

Continued

#### Standby Button: 😃

## Changing Flame Effect: 🕔

In the power-on state, press this button, the digital screen displays the flame position and the flame indicator is bright, and the main flame position can be adjusted. The flame brightness settings are: F1, F2, F3, F4, Set as follows:

Button	Display	Flame Effect
1st Press	F1	Full
2nd Press	F2	Medium
3rd Press	F3	Low
4th Press	F4	cycle through settings

## Heating Operations: 🔞

standby, the default settings are: the heating function on and off and appliance is turned off, the fan will heater set to 82°F/27°C, the adjust the temperature setting. continue running for 15 seconds main flame effect is F1, the Fuel Heater is divided into temperature then stop. bed is L1 (no temperature display). settings: 62°, 63°, 64°, 65°, 66°, 67°, 68°, 69°, 70°, 71°, 72°, 73° 74°. 75°. 76°, 77°, 78°, 79°, 80° 81°, 82°, ON, 62°F. (Circular operation control

> 2) Press and hold the heater cannot be warmed up within 30 button for 3 seconds to convert minutes the appliance will the temperature unit from °C to °F. automatically display "OP". The The temperature display window heating function will then be will flash. After the temperature is automatically turned off, and when set, the display unit will flash 5 the "OP" is displayed, it can be times, then automatically save the turned off and then restarted by settings and exit the setting state. turning off and on the appliance to After the display unit is turned on, clear the fault code. if there is no operation within 10 seconds, the setting status is also exited.

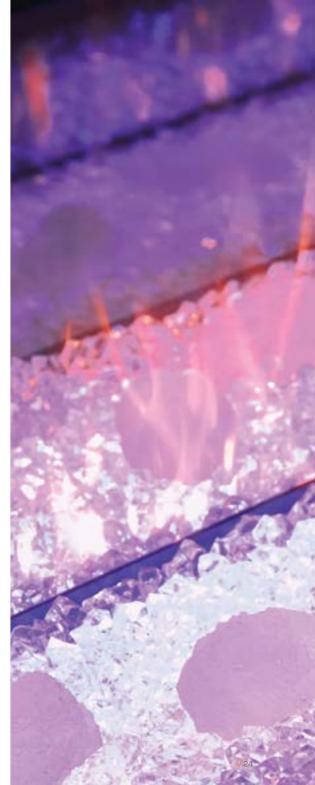
**Open Window Detection function:** When the appliance is heating and the ambient temperature suddenly minutes, and the environment

Turns the appliance ON/OFF 1) Press the heater button to turn 3) Fan delay function: After the 4) This appliance has a non-selfresetting overheat protection device (thermal cut-out) which will activate if the air inlets or outlets are obstructed. For safety reasons the fire will NOT switch on again automatically, the following drops  $\geq -5^{\circ}C$  (9°F) within 10 procedure must be carried out before the fire can be operated.

#### NOTE: The flame-effect will remain operational if the cut-out is activated, only the fan heater is prevented from working.

Switch OFF the appliance at the wall socket or outlet. Leave the fire OFF for a period of no less than 10 minutes, ensuring all obstructions are removed. Switch the appliance ON at the wall. Ensure the appliance is turned ON at the control switches. If the fire fails to operate correctly, repeat the above procedure.

Refer to section 13.0 for more information about the Safety Cut-Out System.



### Fuel Bed Options: 🖉

Once powered, press the "Fuel In the timed display, press the Use the date button to choose bed light. Set as follows:

Button	Display	Flame Effect
1st Press	L1	Orange
2nd Press	L2	Blue
3rd Press	L3	Orange + Blue
4th Press	L4	Cycle through settings

## Setting Sleep Timer: 🙆

Bed" button and the LCD screen "Sleep Timer" button to adjust the from Monday to Sunday or week on the remote will display the fuel time, plus one hour for each press. timer mode option. Option mode: bed icon. Now, the fuel bed colour (You can't enter the weekly timing 1-2-3-4-5-6-7-A-oF. can be adjusted. The different selection, you can only set the **Clock setting**: settings are: L1, L2, L3, L4; Fuel current automatic shutdown time. 1) At standby state (after the unit This function is available when the is plugged in and before pressing weekly timing function is turned on. "main power"), press and hold the Will not operate). Timing range: Setting button on the remote for 3 1H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, seconds, the digital display will 9H, OF, 1H (cycle adjustment).

## Control Down Lighting: 未

Turns the down lighting lights on and off.

## Setting Clock and Timer: 🔯

then flash "OO:OO".

2) Press (+) on the remote control to set the hour, press the remote control  $\bigcirc$  to set the minutes.

**3**] Press "Setting" to enter the setting of the week timer. Press to select Sunday to Saturday, The date symbol will light up after the day is selected. When finished, press the button to exit setting. Note: The current clock must be set after the initial power-on or power-off, otherwise the clock will remain "00:00" status and you won't be able to set the week timer function.

# // 12.0 OPERATING THE APPLIANCE

#### Continued

#### Heat settings:

82°F/27°C. Press (+)&(-) buttons to select the temperature when the heating is turned on. Temperature range: 62°, 63°, 64° 65°, 66°, 67°, 68°, 69°, 70°, 71° 72°, 73°, 74°, 75°, 76°, 77°, 78° 79°, 80°, 81°, 82°, ON, 62°F. (Cycle)

#### Timing switch ON/OFF preset:

1) While in the standby state,

press the sleep timer 🧿 button on the remote for three seconds to pre set timina switch on/off the week timer. Enter



mode 1, while the display is "1 ON" the clock will be "01:00", press (+) to set hour, press (-) to set minute, press 🚺 to set the week, every press on the 🔛 will show SU, MO TU, WE, TH, FR, SA and flash in turn, you can use the (+) key to select or de-select the desired date. The Aindicates all of the selected days. Press the "Heater" option and enter the current

to select the temperature. The temperature setting, then press system default parameters are: the (+) & (-) button to set temperature.

> 2) Press "Setting" 🚺 again to set the timer switch off, the display is

> 1 OFF. the clock is 01 displayed as 20 ° "02:00", press (+) to set hour, press (-) 18:00 to set minute, the date of the timer off

is the same as the timer on, you can't change this manually. After setting, press 💽 to enter the setting of mode 2, which operates the same as mode 1. You can set mode 1 to mode 7 with the above method. Press 😃 or 🕅 on the remote for 3 seconds to save setting and exit week timer setting.

3) After the preset timing ON/ OFF switch, you can use clock/ timer 🚺 button to select the desired timing mode 1-2-3-4-5-6-7- auto option, after the option shows five seconds without any operation, it will save the selected

Use remote control's Heater button 🚺 button to enter the setting of the option, the timer 5) After entering the week timer logo of the display lighten and will desired settings, and then select series executions.

> 4) If you want to set the ON/OFF switch and temperature setting for different periods of the week then set the switching time and temperature of each day from Sunday to Monday in mode 1-7. After setting, use "auto mode" to run timing switch and then system will run the week timer of 1–7 modes. You can also set 1–7 modes within 1 day, use "auto mode" to run timing switch ON/ OFF within one day. Be aware that when you use "auto mode", you need to make sure the settings of times does not overlap each other, otherwise the timer will not operate.

settina. press the 🕅 button for 3 automatically run the preset seconds to exit week timer mode, switch setting program. You can then the timer symbol will be individually select each setting of extinguished. You can check the modes 1–7 for automatic ON/OFF 1–7 timer settings by pressing the switching, or you can preset the "Setting" 🚺 button. Example: press 🚺 to display (1 ON "O1:00" "auto mode" for multiple preset 🛛 temperature 80°F), press 🎑 again to display (1 OFF "02:00" temperature 80°F). Press the "Setting" button again to display (2 On "O3:00" temperature 79°F) then press the Setting button to display (2 OFF "13:00" temperature 80°F). The wireless remote control and the appliance must be kept within 4 meters to prevent the remote control and the appliance from failing due to the distance exceeding the effective remote control range when working at the weekly timing. After the weekly time is turned on, the remote controller automatically controls the appliance at the set appointment time.

# // 13.0 SAFETY CUT-OUT SYSTEM

## resetting overheat protection repeat steps one and two. If an device (thermal cut-out) which attempt to switch on the appliance will activate if the air inlets or is made before the safety cutoutlets are obstructed. For safety out has reset, the appliance may reasons the fire will NOT switch cut-out for a further period of time. on again automatically.

#### The following procedure must be correctly and the appliance still carried out before the fire can be fails to function, check the fuse operated again:

- 1) Switch OFF the appliance at the wall socket or outlet. Leave the fire OFF for a period of no less than 10 minutes, ensuring all obstructions are removed.
- 2) Switch the appliance to ON at the wall.
- 3) Ensure the appliance is turned ON at the ON/OFF switches.

NOTE: During the cut-out test the fire will automatically display '88'.

# Cleaning:

If the sequence has been followed

in the wall outlet. If this is not

the cause, call an electrician or

NOTE: The flame-effect will remain operational if

the cut-out is activated and only the fan heater

maintenance engineer.

is prevented from working.

This appliance has a non-self- If the fire fails to operate correctly, For general cleaning use a soft clean duster – never use harsh abrasive or cleaners. The glass panels should be cleaned carefully with a soft cloth. Remove the front facing glass pane in order to clean the inside of the pane. Please refer to section 9.0 to do this.

// 14.0 CLEANING AND MAINTENANCE

Except for periodic cleaning of dust, there are no specific requirements for care, other than regular cleaning of the general appliance. A wipe with a dry cloth is normally sufficient. DO NOT use abrasive cleaners as they can damage the finish. Make sure the heater outlet and inlet grille (located on the top, front, centre of the appliance) is kept clear of dust, pet hair and other airborne household matter. These should be vacuum cleaned periodically using a brush attachment. The LED light strips are designed and tested to last 20.000 hours.

#### Handset Battery Replacement Battery Requirements: Two (2) AAA 1.5V

- 1) Remove the battery cover and the used batteries from the back of the remote control.
- 2) Insert the two replacement batteries the correct way into the battery holder—making sure the batteries are firmly seated.
- 3) Then insert the battery cover back into position.
- 4) You will then need to pair the remote to the appliance. Please refer to section 11.0 Pairing The Remote Control.

If in doubt consult a qualified electrician. Refer to Section 3.0 Appliance Data for fuse specification Excluding fuses, use only genuine manufacturers spare parts available from your supplier

# CAUTION

# // 15.0 TROUBLESHOOTING GUIDE

My Wall Inset Electric Fire...

Remedy

is not switching on	Ensure mains switch is on. Replace the fuse in the plug.	
is not emitting any heat	The fire is fitted with an energy saving thermostat. If the temperature in the room is higher than the temperature selected on the fire, then the thermostat will stop the heater from turning on. For example, if the room temperature is 72°F or above and the fires heater is set at 72°F, then the heater will not be required until the room temperature drops below 72°F. If this is the case select a higher temperature setting than the room's temperature and the heater will begin to operate. The safety cut-out may have been operated. Switch the appliance off, leave for 10 minutes then switch back on.	
shuts off after a period of time	Check that the temperature is not set onto the lower settings. If the room is warm enough the thermostat will stop the fire switching the heat on.	
	Check that the air inlet/outlet is blocked off.	
	Check that the window detection sensor has not activated.	
Display panel	When the display panel displays a red LED, which lights up the EE icon. When the thermostat fails, the display panel displays a blue LED, which lights up the 88 icon. When the window alarm occurs, the display panel displays orange and lights up the OP icon.	

# // WARNING:

Never connect live or neutral wires to the earth terminal of the plug.

NOTE: If a moulded plug is fitted and has to be removed take great care in disposing of the plug and severed cable, it must be destroyed to prevent engaging into a socket. Refer to Section 3.0, Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

# // 16.0 TWO YEAR LIMITED WARRANTY

#### Products to which this limited warranty applies

This limited warranty applies to your newly purchased British Fires Electric product. This limited warranty applies to the original purchaser of the product only and is not transferable.

#### Terms & Conditions

Products covered by this limited warranty have been tested and inspected prior to shipment. Subject to the provisions of this warranty, British Fires warrants such products to be free from defects in material and workmanship for a period of two years from the date of the first purchase

British Fires is not responsible for the labour costs to remove defective parts or reinstall repaired or replacement parts.

The limited 2 years warranty period for products also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

Any part that is provided under the warranty to repair any defect will continue to be covered under the existing warranty which commenced from the original purchase date. For avoidance of doubt, the guarantee period will not be extended even if we repair or replace a component.

#### What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

#### What British Fires and its dealers and service agents are also not responsible for:

In no event will British Fires or its Directors, Officers, or Agents, be liable to the purchaser or any third party. Whether in contract, in tort, or on any other basis, for any indirect, special, punitive, exemplar, consequential, or incidental loss, cost, or damage arising out of or in connection with the sale, maintenance, use or inability to use the product, even if British Fires or its Directors, Officers, or Agents have been advised of the possibility of such losses, costs or damages, or if such losses, costs, or damages are foreseeable. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser.

#### How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

 $(\mathbf{Q})$ Miles Industries #190. 2255 Dollarton Hwv North Vancouver British Columbia V7H 3B1

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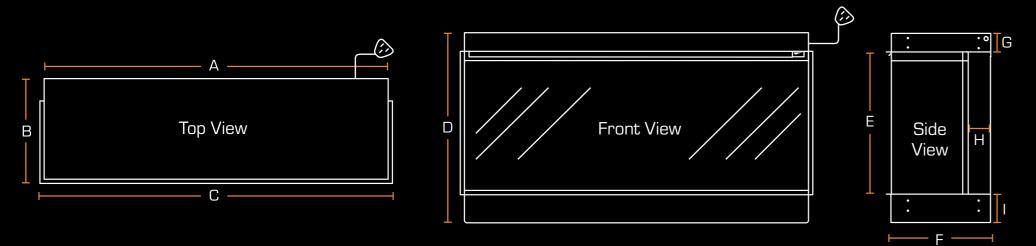
Waste electrical appliances should not be disposed of with household waste. Please recycle where As our policy is one of continuous improvement and development, we therefore, hope that you will facilities exist. Check with your local authority or retailer for recycling advice.

understand we must retain the right to amend details and/or specifications without prior notice.

# // 17.0 NEW FOREST 1200 DIMENSIONS

#### **Dimensions:**

A	1175.0 mm	461/4 in
В	311.0 mm	121∕₅ in
С	1200.0 mm	<b>47</b> ¼ in
D	565.0 mm	221/4 in
Ε	424.0 mm	16³⁄4 in
F	300.0 mm	11³⁄4 in
G	55.5 mm	21∕₅ in
Η	67.0 mm	25⁄8 in
	83.5 mm	3¹⁄₃ in



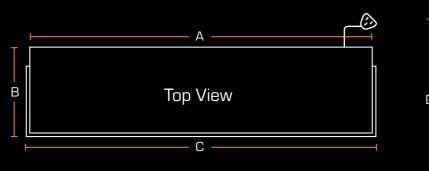
Patent Application Number US 16/710.568

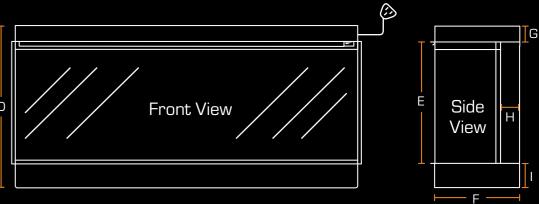
Canadian Patent Application Number 3,078,189

# // 17.0 NEW FOREST 1600 DIMENSIONS

### **Dimensions:**

Α	1575.0 mm	62 in
В		121∕₅ in
	1600.0 mm	63 in
D		221/4 in
E	424.0 mm	16¾ in
F	300.0 mm	11³⁄4 in
G	55.5 mm	21⁄₅ in
Η	67.0 mm	25∕8 in
	83.5 mm	3¹⁄₃ in





Patent Application Number US 16/710.568

Canadian Patent Application Number 3,078,189





This appliance is only suitable for well insulated spaces or occasional use. Please note: Except where otherwise stated, all rights, including copyright in the text, images and layout of this booklet is owned by British Fires. You are not permitted to copy or adapt any of the content without the prior written permission of British Fires. © 2020 British Fires

Models covered by these instructions: New Forest 48" Electric Fire (EF40-48B) New Forest 63" Electric Fire (EF40-63B) Patents applied for: US 16/710.568 CA 3,078,189

All instructions must be handed to the user for safekeeping. Version C - 10/2021 Christchurch Dorset BH23 2BT UK t: +44 (0) 808 169 9911 w: britishfires.com e: sales@britishfires.com

**British Fires**